

We warmly welcome you to our accommodation and ask you to inform us of our

TERMS AND CONDITIONS.

GENERAL

- o These Terms and Conditions apply to all guests at La Nogala Glamping B & B.
- o When you make a reservation request or reservation, you will be guest of La Nogala Glamping B & B
- o Agree to the General Terms and Conditions.
- o The minimum stay at La Nogala Glamping B & B is two nights.
- o Check-in is from 15:00, check-out is possible until 11:00. In consultation this can be deviated from.
- o A late check-out is possible if the room is not reserved on the day of departure. The price is € 15, - incl. VAT. No refund will be made in case of early departure.
- o Smoking is not allowed indoors and in the rooms, there is also no smoking in the Lotus Belle tents to become. Smoking is permitted outside.
- o Pets are not allowed.
- o It is not possible to place an extra bed in the room, only a baby cot.
- o Guests can park their car in the closed private car park. Parking is always on own risk.
- o Guests must have a permanent home or residence.
- o The owners of La Nogala Glamping B & B can, in case of violation of the general conditions and / or the house rules or in case of inappropriate behavior with immediate effect access to the accommodation deny and / or refuse, without further notice and reasons and without refund accommodation costs.
- o La Nogala Glamping B & B reserves the right to change the terms and conditions.
- o You accept and acknowledge as binding the terms and conditions that apply when you use the website and facilities of La Nogala Glamping B & B.

PRICES

- o The rates shown are per room, per night and include breakfast for two persons.
- o The rates shown include the use of water, electricity and bath & bed linen.
- o The rates shown include VAT (or similar tax) according to the applicable VAT rate at that time.
- o Should the VAT rate change between the date of the booking and the delivery date of services, according to the tax legislation the VAT rate should be applied from the moment of the provision of services or increase of the tax, even in the event that the foregoing results in a increase in the final price communicated to the guest in the reservation.
- o The rates shown do not include the use of the honesty bar and other services offered by La Nogala Glamping B & B
- o The rates shown do not include the costs of cancellation and travel insurance. We advise you one cancellation and travel insurance.
- o The rates shown are subject to price changes.

RESERVATION AND CONFIRMATION

- o A reservation request or reservation can be done verbally, by telephone, in writing, by e-mail or via booking sites be contracted.
- o No extra booking fees will be charged for reserving a stay at La Nogala Glamping B & B charged.
- o After receiving your reservation request and the confirmation sent by La Nogala Glamping B & B, you are bound to meet the down payment. The reservation is only definitive if you have a confirmation from us received and the deposit is paid.

PAYMENT

- The down payment is 30% (30% for booking.com reservations) of the total stay sum by one minimum of 2 nights, to be paid within 7 days after reservation.
- The remaining payment must be paid no later than 5 weeks before arrival.
- When booking within 4 weeks before arrival, the total stay sum must be paid immediately.
- The down payment and the remaining payment must be transferred to ES9600810682440001565663 / BIC code BSAB ESBB in Alhaurin El Grande (Málaga) with your reservation number.
- The costs for using the honesty bar, tapas and lunches must be paid in cash upon departure. The prices can be found on the list at the honesty bar and in the rooms.

CANCELLATION

- Cancellations will only be accepted in writing or by e-mail stating you reservation number.
- If the reservation agreement is canceled, the following cancellation costs will be charged brought:
 - UP TO 6 WEEKS FOR ARRIVAL: 30% of the total stay with a minimum of 1 night.
 - UP TO 4 WEEKS FOR ARRIVAL: 75% of the total stay sum.
 - FROM 2 WEEKS BEFORE AND FROM THE DAY OF ARRIVAL: 100% of the total amount of the stay.
- In the case of a no show, the full stay sum is due.
- We advise you to take out a good travel cancellation insurance.

FORCE MAJEURE

- In case of force majeure, both permanent and temporary, La Nogala Glamping B & B is entitled to the to dissolve the agreement in whole or in part or suspend it temporarily without the guest being entitled to it performance and / or compensation. Force majeure will include, but not exclusively understood: war danger, war, uprising, strikes, boycott, disturbances in the energy circuit, in the traffic or transport, government measures, scarcity of raw materials, natural disasters and furthermore all circumstances, exceptional weather conditions, death of one of the owners or neighbor family members and the like, including full or partial compliance with the agreement in all reasonableness and fairness can not be expected from the accommodation.

LIABILITY

- La Nogala Glamping B & B can not be held liable for by the guest or third parties as a consequence the stay in the accommodation suffered damage; the guest indemnifies La Nogala Glamping B & B against claims in this regard. La Nogala Glamping B & B is not liable for malfunctions in and around the accommodation such as breakdowns and power and water supply failures and technical installations, not or unavoidably announced construction and / or road works in the vicinity of the accommodation. La Nogala Glamping B & B is not liable for damage, loss or theft of personal property of the guest.
- La Nogala Glamping B & B can only be held liable for damage caused by the gross negligence or the negligence of the owners.
- Without prejudice to the provisions in 7.1 and 7.2, the liability of La NOgala Glamping B & B is, if and for as far as the accommodation is concerned for any reason in connection with the user agreement in legal liability is kept, always limited to direct damage and any consequential damage is excluded. The liability of the accommodation is also always limited to the maximum amount that the insurer from La Nogala Glamping B & B will pay out in the usual case.
- The use of the swimming pool is at your own risk. La Nogala Glamping B & B can not be held responsible held for personal injury or damage to personal property through its use.

DAMAGE

- The guest must behave properly and use the Glamping B & B accommodation in accordance with the reasonable usage instructions given by the accommodation or the owners.
- The main guest is legally liable for the or his fellow guests at La Nogala Glamping B & B or the damage or damage caused to the goods or persons present therein.
- A claim must be reported directly to the owners by the guest. Repair and or replacement costs must be reimbursed by the guest.
- In case of loss of keys, all resulting costs will be charged to the guest.

PRIVACY

- La Nogala Glamping B & B is careful with your privacy and will provide or known to her have confidential information. La Nogala Glamping B & B takes all reasonable precautions to protect information obtained from or about guests as much as possible unauthorized use. This data will be fully compliant with the European directive (Directive 95/46 / EC of 24 October 1995) and the law on the personal data of Spain are automatically processed and stored.
- La Nogala Glamping B & B is obliged by Spanish law to register its guests with the Guardia Civil.
- The e-mail address specified at the time of booking can be used for marketing and promotional purposes benefit from La Nogala Glamping B & B. If you do not want us to use the e-mail address, you can let us know.
- On our website, products and / or services from third parties can be offered via a link to websites that are not from La Nogala Glamping B&B. La Nogala Glamping B & B is not responsible for the execution of agreed transactions and the manner in which such websites deal with privacy.